



# My Unit is leaking

95% of leaking is caused by the  
Float valve needs a clean.



Check water level

**Lift out the bowl from the base to check water level in tank.**



**If the water tank is more than half way full it means the float valve is not locking**



Take bowl off  
machine.

Empty all water  
out of bowl.



**Drain the water in the tank by running both taps, until the tank is only halfway full**



Washer 2



Washer 1



**Unscrew float valve from bottom bowl**  
**Unscrew 2 sections of float valve**  
**Clean by wiping with cloth & running water**  
**especially neck & thread**  
**Assemble again making sure both washers are in place**  
**and float valve is securely fastened**

**Float valve on 11 liter Bowl**



### 15 Liter bowl—float valve clean

1. Take bowl off from base
2. Drain water by running taps until only halfway full
3. Tip out water in bowl

4. Unscrew float valve from the bottom bowl
5. Clean under running water & wipe stem & nipple valve clean

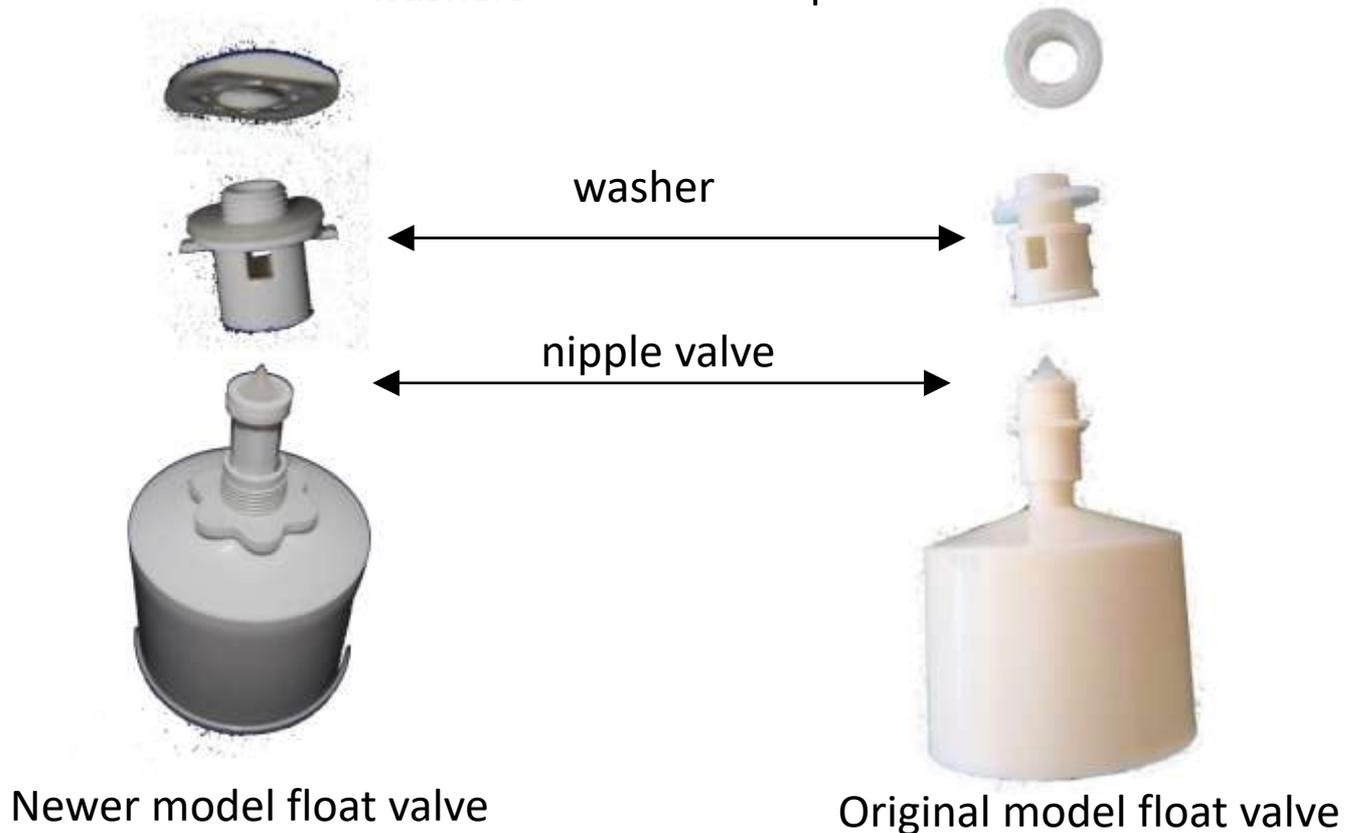


**Float valve on 15 Liter Bowl**

The **float valve** regulates the flow of water into the tank. If it doesn't lock properly, the tank will overflow and water will run into the inside of the machine and out the bottom. A good clean of the float valve will normally resolve this matter. If washers are not in correct position and float valve not tightened securely, leaking will also occur.

Unscrew float valve and clean under running water with a clean Chux. Do not use any soap or detergents

Reassemble bowl making sure float valve is securely tightened (but do not force). Make sure all washers are in correct positions.





**Wait until the water has filled up bottom bowl, lift out the bowl from the base to check water level in tank. It should now only be half way full.**

**If leaking still persist then proceed to  
check the following:**

**Check all washer positions**

**Check all internal pipes**

**If the problem still persists:**

- the float valve might need to be replaced
- an internal pipe might be damaged
- the one way valve to kettle might be damaged
- the kettle might have a leak

**An Awesome Water operator will have to inspect to determine the exact cause.**

