



# NO WATER FROM TAP :

- child lock

and/or

- tap lever

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has broken & needs to be replaced

# CAUSES:

1. Normal wear & tear
2. Constant flicking back of taps when releasing



**TURN POWER OFF  
& UNPLUG BEFORE  
STARTING !**

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**Lift bowl from base,  
have a bucket ready to put it into.**



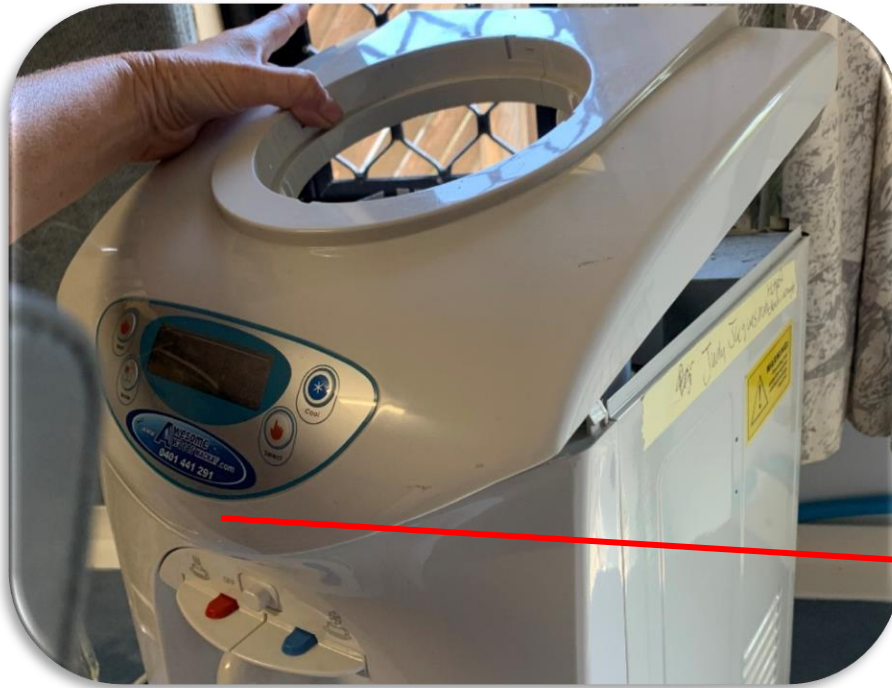
**Drain as much water from the tank as you can by running both taps, there would still be quite a bit left if the cold tap has completely broken off – this will be drained later**



**Unscrew 2 x top screws at back of the cooler**



**Lift top cover from the back as indicated here**

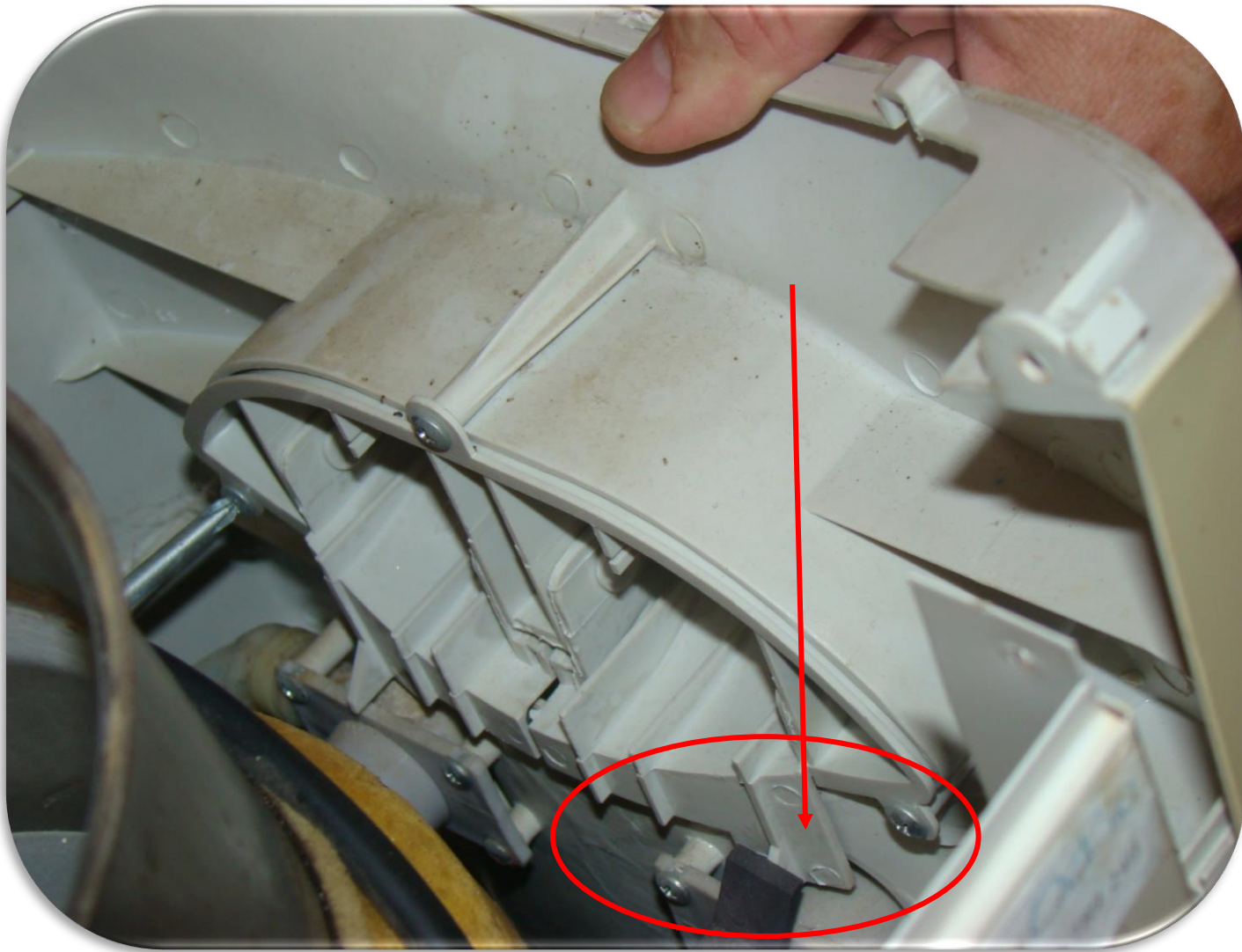


**Gently wiggle to loosen the clip at the front so top cover can be removed.**



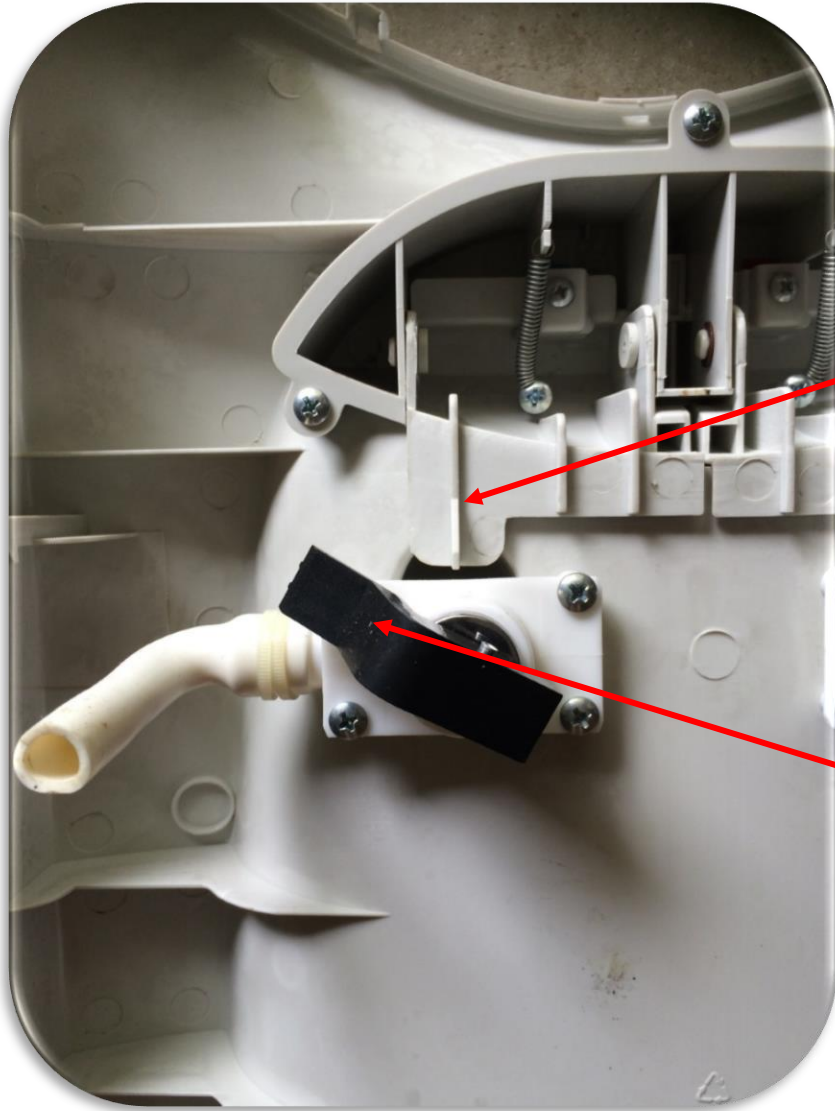


**Remove top cover, hanging it on the side while ensuring that wires stays in tact**



**Using a torch, look down the front of the cooler, while pushing down on the tap that is broken, to see if you can determine which part is broken**

It could be one of two parts, or both parts that needs replacement



**Child lock is broken**




**Tap lever is broken**



**In most cases though, you will need to remove the front cover completely to determine which part(s) needs replacement**

# REMOVING THE FRONT COVER

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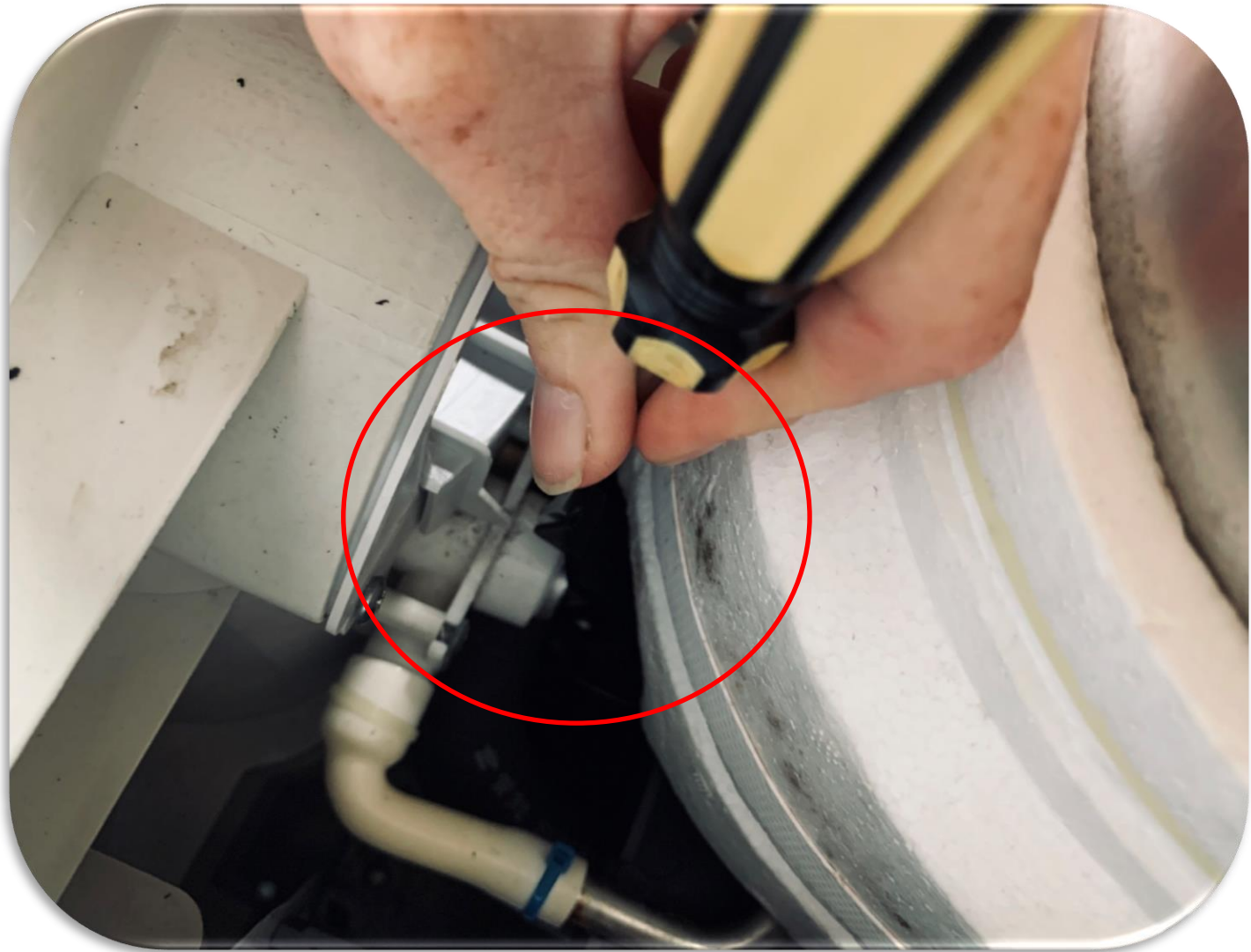
**FIRST, ALL  
REMAINING  
WATER IN  
THE TANK  
WILL NEED  
TO BE  
DRAINED**

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**Push back the cold tap lever, to allow  
water in tank to drain**



**If the cold tap lever is broken, you would need a screw driver to wedge open the tap lever on the inside to allow the water to drain**





**Remember to have a cup or container under the tap ready to catch the water being drained**



**Remove 2 x screws at the front once lid has been removed.**



**Remove drip tray & unscrew 2 x screws located behind drip tray.**



**Cut off zip ties that secures silicone pipes to steel pipes**



## **Push / pull silicone pipes off the steel pipe**

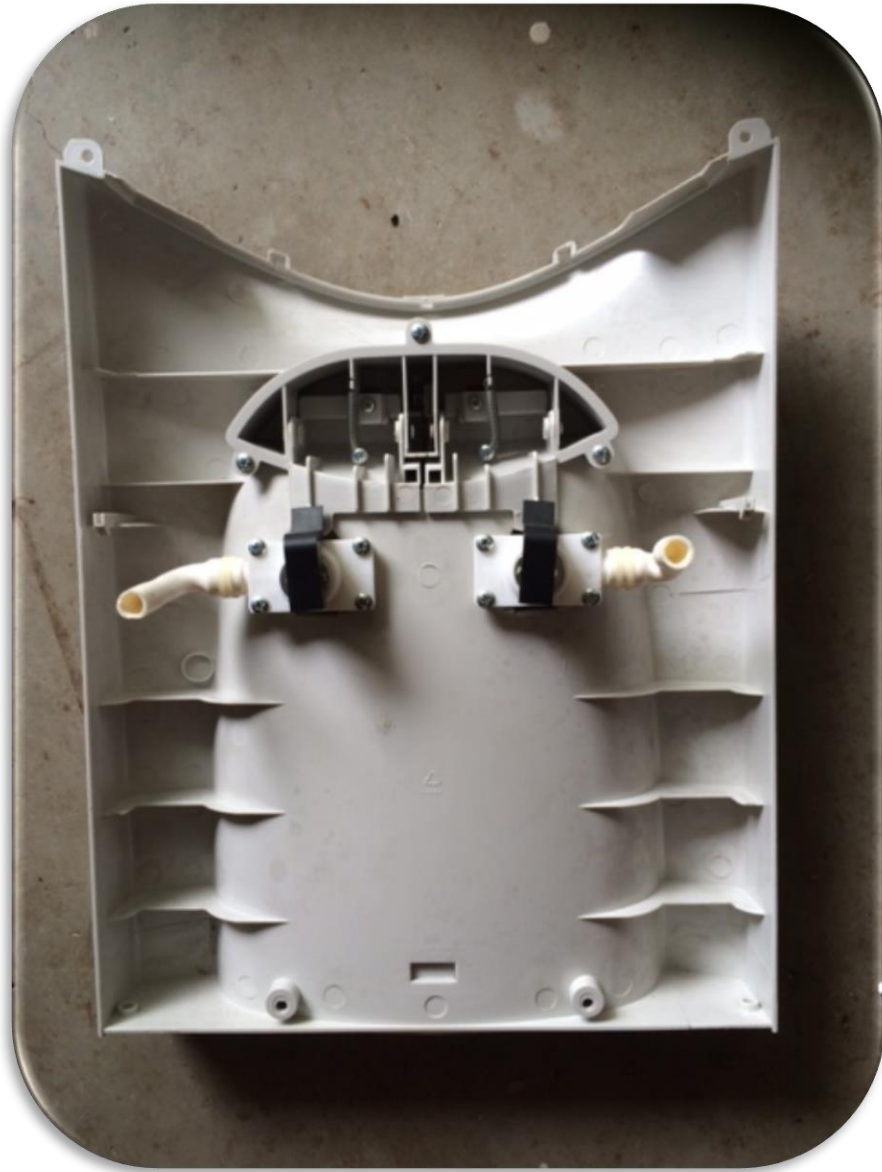
This could be hard to remove and might need to use fingers to force off pipe from the pipe section.



**Unclip both hooks that holds the front cover onto the sides of cooler**



**Front face can now be removed.**



**Remove front face cover and place face down to inspect parts that needs to be replaced**



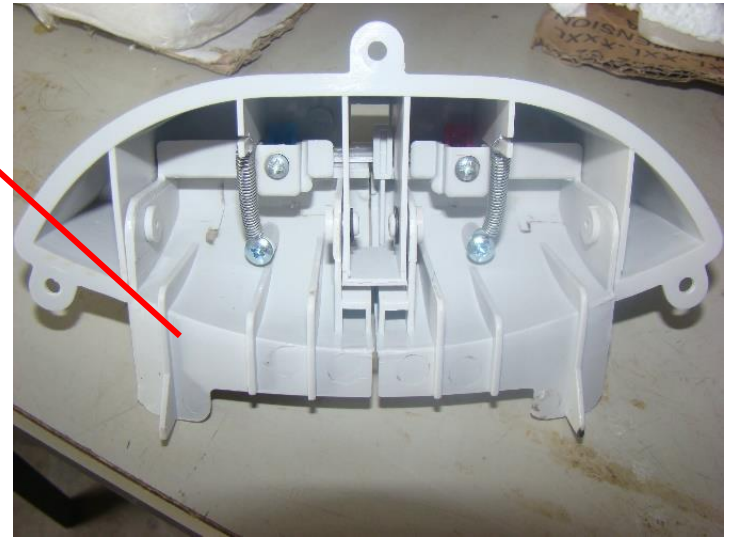
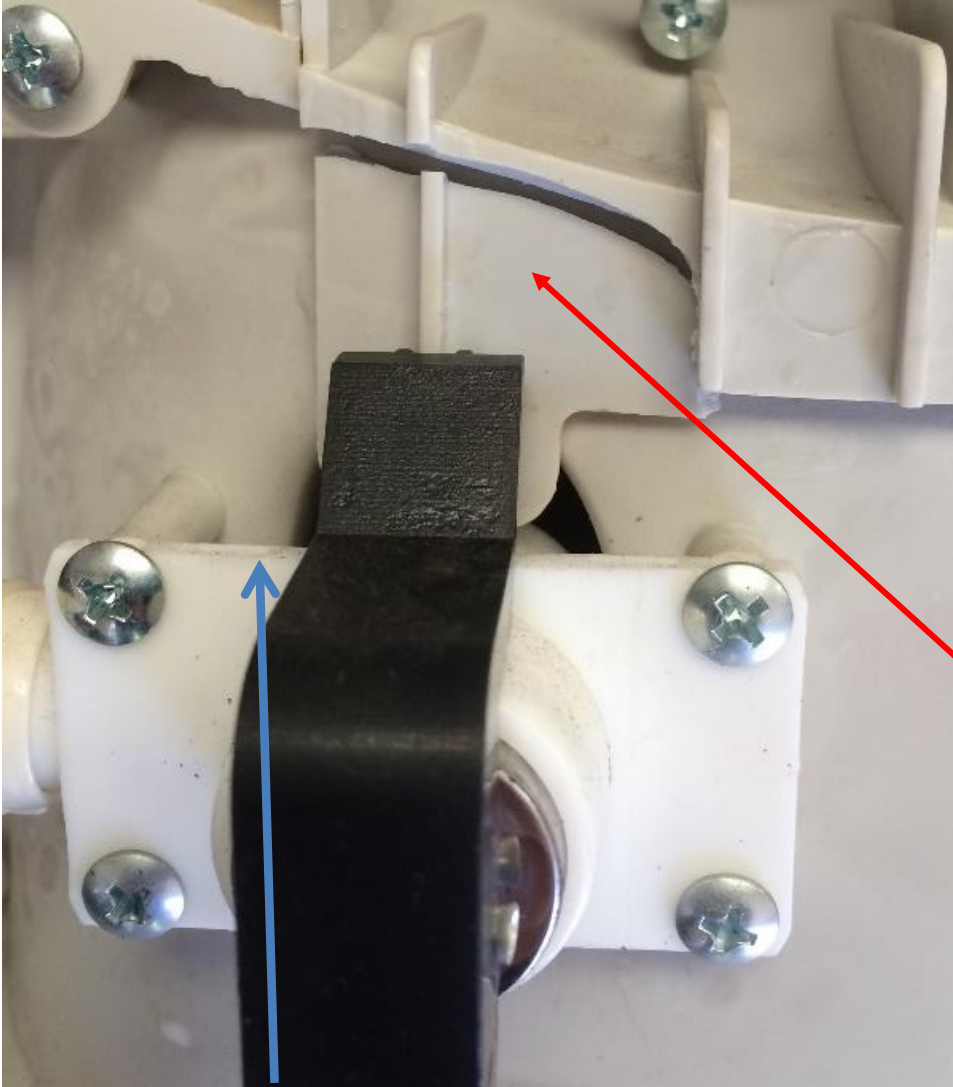
# **IT COULD BE ONE OF TWO PARTS THAT NEEDS REPLACEMENT**

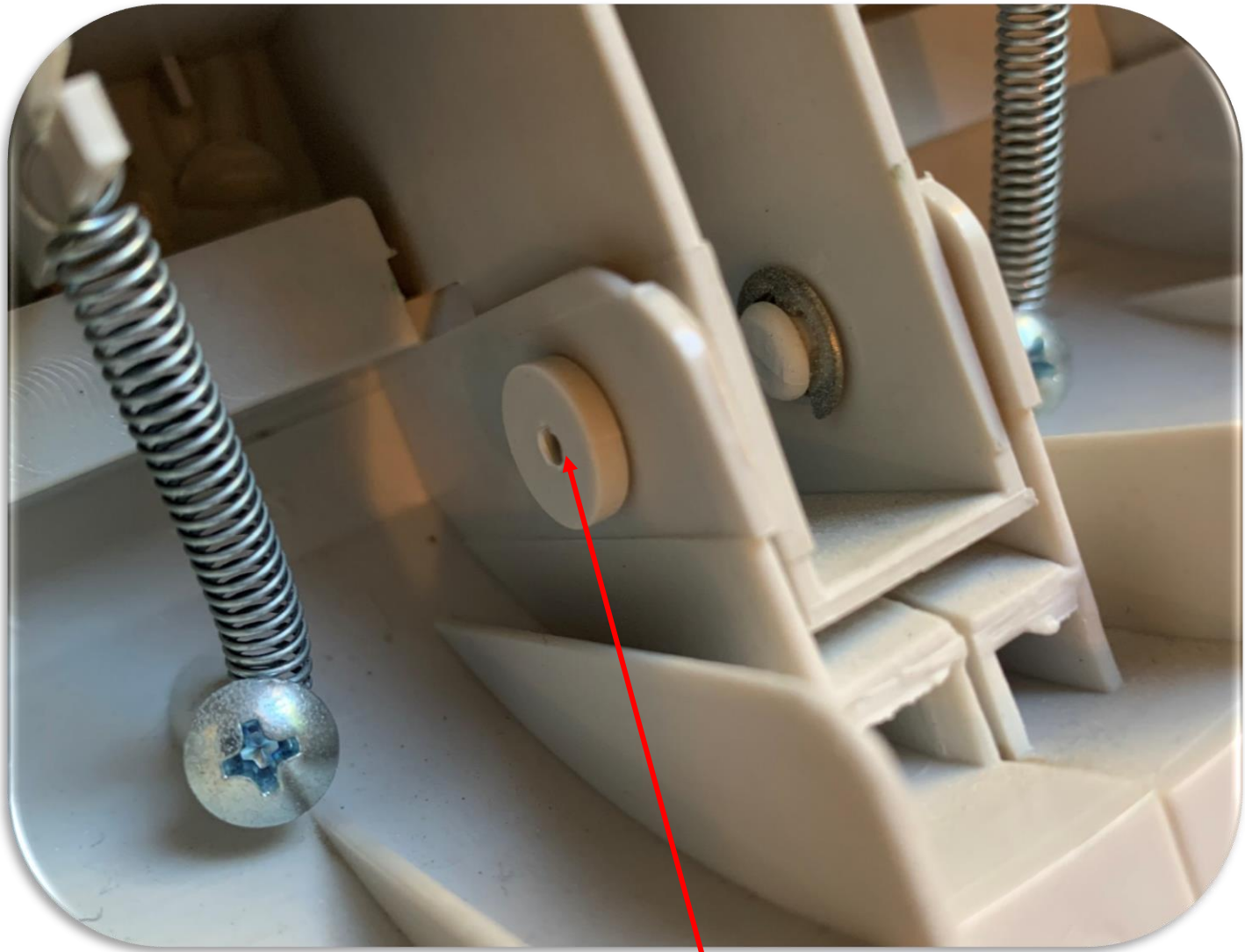
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IN SOME CASES BOTH PARTS NEED TO BE  
REPALCED

# Item 1

Child lock is broken, or starting to crack





**In some cases the this part breaks off**

# Item 1 = Child lock –

specify if you require  
standard child lock **1a** or child lock plus **1b**

No safety tabs



With safety tabs



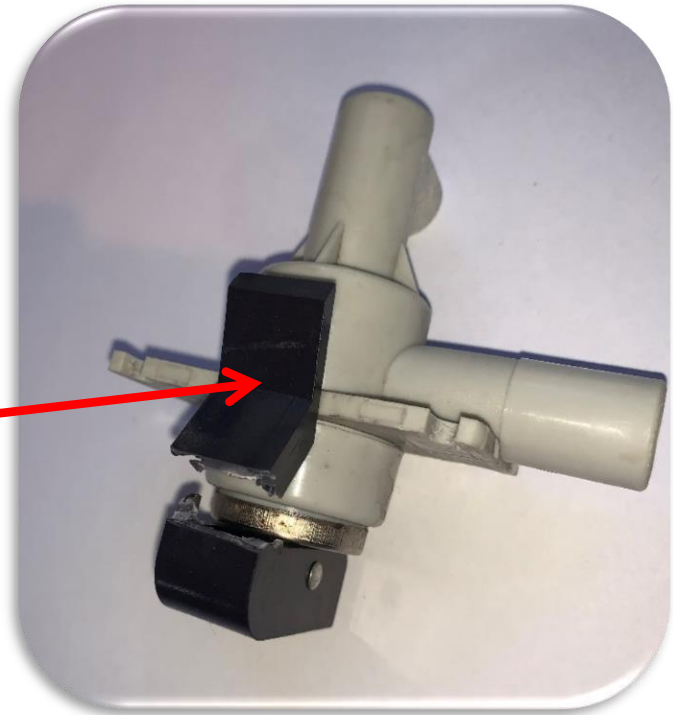
1a

1b

**Interchangeable – can use either, depending if you need / want the extra child lock safety feature.**

The tap lever is broken

Item 2





2. Cold tap lever

3. Hot tap lever

**Specify if hot or cold is required.**

# VERY IMPORTANT

Item 1 Child lock



Item 2  
Tap lever

Most often it is the **child lock** that breaks, but the cause of this is usually due to the spring in the **tap lever** that has worn out.

Check both parts – if the tap lever is really hard to open & close you will need to replace both parts to prevent the child lock from break again a few months down the track

1a



Child lock standard

\$ 45

Cold Tap

\$ 35

Hot Tap

\$ 35

Child lock & 1 tap

\$ 60

Child lock & 2 taps

\$ 75

1b



Child lock Plus

\$ 45

Cold Tap

\$ 35

Hot Tap

\$ 35

Child lock & 1 tap

\$ 60

Child lock & 2 taps

\$ 75

These prices are for parts only, excludes labour & postage+ \$10 if is postage required



Proceed to website to order parts

<https://www.awesomewatermackay.com/parts-only>



Payment can be made online with PayPal or Credit card  
Or select offline payment for our bank details to be provided