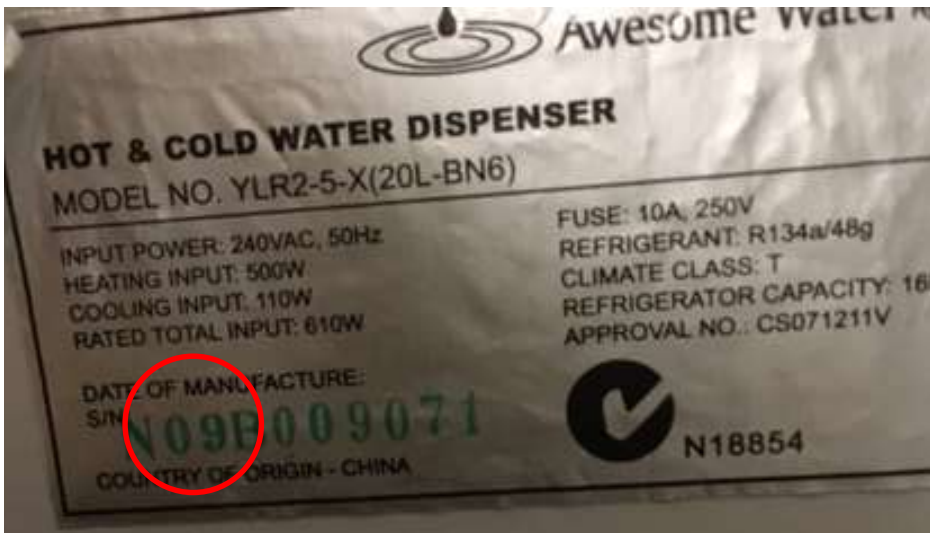


# NOT COOLING



1. [Compressor Switch](#)
2. [Motherboard](#)
3. [Digiboard](#)

Check how old your machine is – silver sticker on the back with a green number on it will tell you the year model.



The first two numerical numbers will indicate the year model – this is a 2009

If it's 2006 or older, we do not recommend repair as it's most likely getting to the end of it's lifespan

1.

Check if compressor  
kick's in

Turn the machine on.

Make sure the cold is turn on you should have a blue snowflake & blue bars above the temperature on the display.

If the display has faded over time cup your hand to check for blue bars



If not push COOL button ONCE to turn on  
Do NOT push this button repeatedly.

Now put your hand against the right side of the machine so you can feel if / when the compressor kicks in.

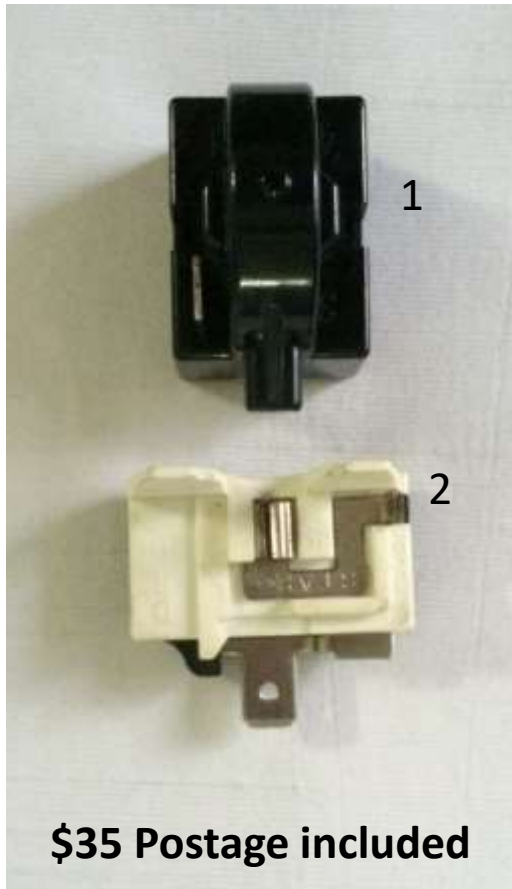
You will feel a vibration as soon as the compressor starts to run.

If it kicks in listen carefully to hear if you hear a **clicking sound** shortly after turning on – this can take up to 2/3 minutes to happen so be patient.

If you do hear a clicking sound, the compressor switch needs to be replaced.

The compressor switch

Is located in the back behind the grill



Complete instructions on how to go about changing this part will be supplied on placement of your order.

2.

Check Motherboard  
for damage / signs of  
burn





**Lift bowl from base, have a bucket ready to put it into.**





**Unscrew 2 x screws at back – loosening the lid**



**Gently wiggle the lid loose**



**Remove Lid, ensuring wires stay intact.**



**Undo metal box where motherboard is located by removing 2 x screws at back of machine that holds metal box in place.**



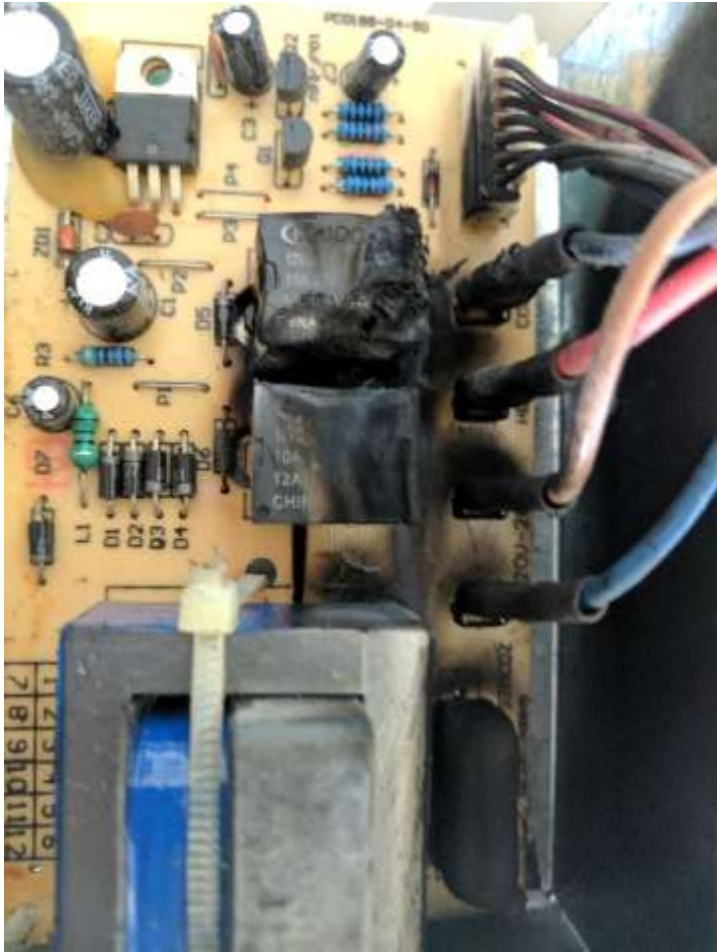
**If there's no box here – the machine is pre-2006 motherboard is located at the bottom of the tank, parts on these not available anymore**





**Check for any signs of damage (electrical burs) on the motherboard. If nothing on the front, undo the motherboard from the casing and check back.**

# Signs of damage to Motherboard





If any signs of damage the motherboard needs to be replaced.



**\$55 Postage included**

If your motherboard looks like this – it's a pre 2006 model – parts not available anymore



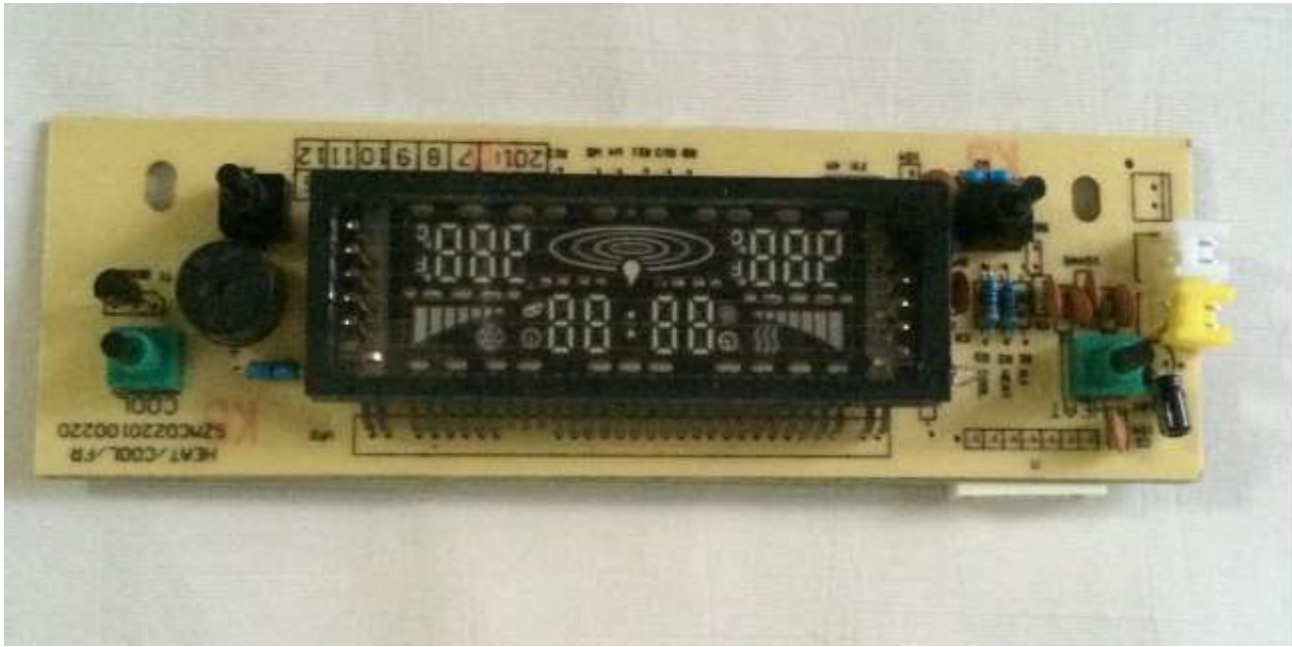
3.

Check Digiboard for  
damage / signs of  
burn



**Check digiboard on back of lid for any signs of burning**

If any signs of damage the digiboard needs to be replaced.



Bench Top & older  
Floor standing  
models



Newer Floor standing  
models with fridge  
temp control

**\$55 Postage included**

It is often a **combination of parts** that needs to be replaced.

There is no way of telling until parts have been replaced to tell which part / or combination of parts will be needed. We highly recommend ordering both the compressor switch & motherboard (digiboard only if damage is visible.)

It is also possible that all parts are replaced, and the problem is still not resolved. This means that the compressor has died, which is not repairable.

If this is the case, you can return the parts to us for a refund, just pay return postage: 9 Dapplewood Close Andergrove QLD 4740

Contact us or visit our website to order your parts

<https://www.awesomewatermackay.com/parts-only>

