



# Hot Not Heating Up

## Causes :

1. Hot not turned on
2. Hot temperature not set correctly
3. Kettle trip switch needs to be reset
4. Kettle element burned out

# Make sure hot is turned ON

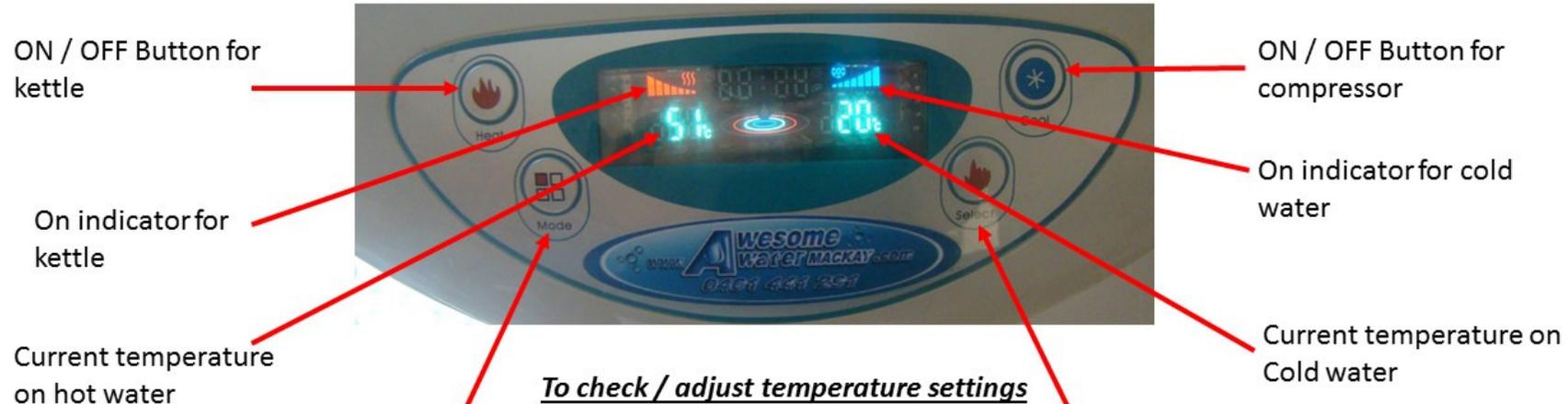


- If you do not have the red bars & flames above the hot temperature
- Push the Heat button on the left once, and it should come on.
- Give it about 15 minutes to see if it heats up.

# Check the temperature setting on hot

92 °max for hot temp

## Settings for DIGITAL HOT & COLD Model



### To check / adjust temperature settings

- Press select button
- Hot temperature will flash
- Use heat button to increase temperature
- Use Cool button to decrease temperature
- When hot is set at desired temperature
  - Press Mode button
- Use heat button to increase temperature
- Use Cool button to decrease temperature

SELECT – puts machine into settings mode

**TURN POWER OFF &  
UNPLUG BEFORE  
STARTING !**



**Lift bowl from base, have a bucket ready to put it into.**



**Drain as much water as you can by running both taps.**



**Unscrew 2 x top screws at back – loosening the lid**



**Gently wiggle the lid loose**



**Remove lid ensuring that wires stay in tact**



**Remove 2 x screws at the front once lid has been removed.**



**Remove drip tray & unscrew 2 x screws behind.**



**Unclip both hooks on the sides.**



**Front face can now be removed.**



**Cut off tie-back  
securing plastic  
pipes to metal pipes**



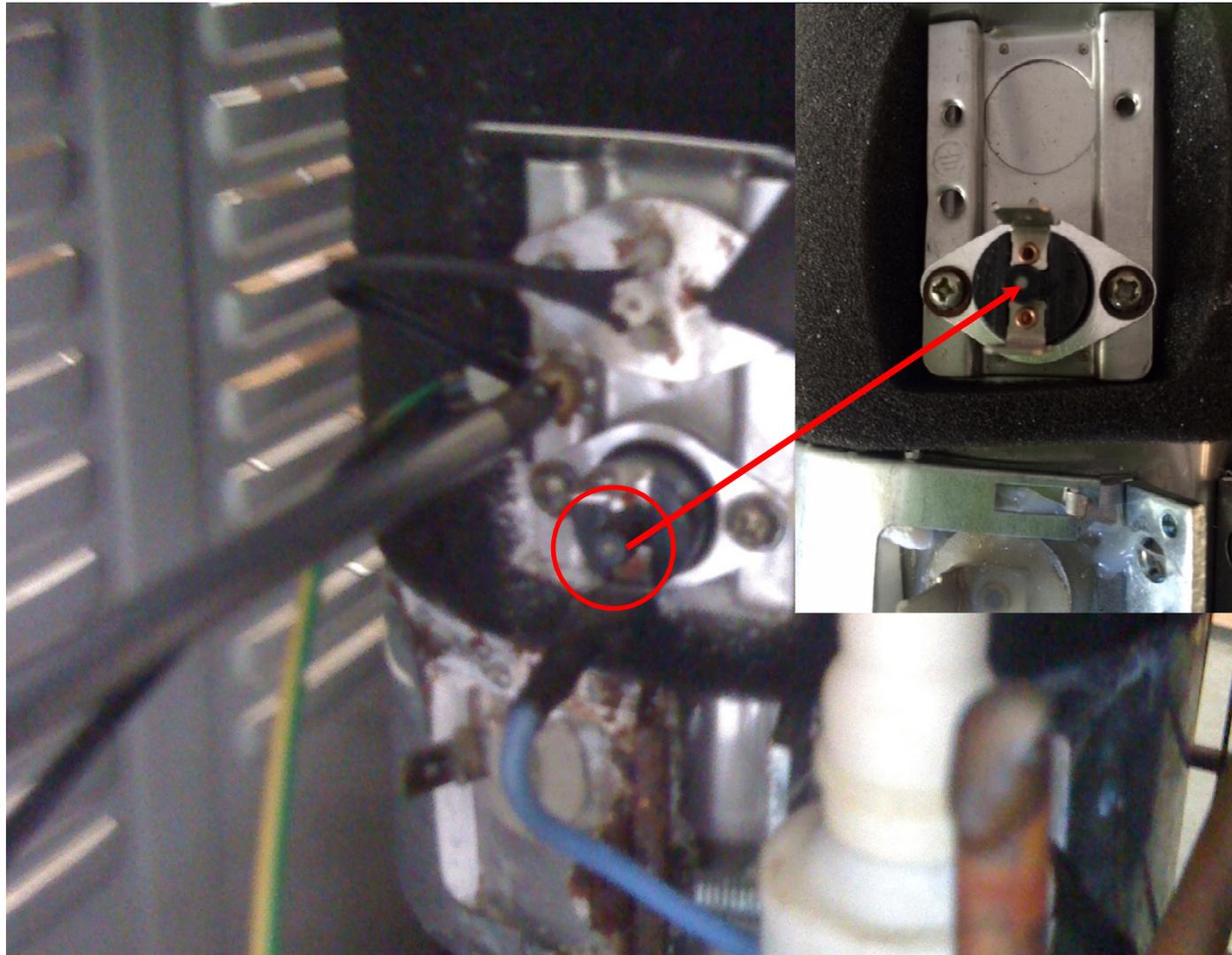
## **Push / pull pipes leading from the steel pipe to the tap**

This could be hard to remove and might need to use fingers to force off pipe from the pipe section.



**Push the button between the blue & black wires –  
see next page for close up**

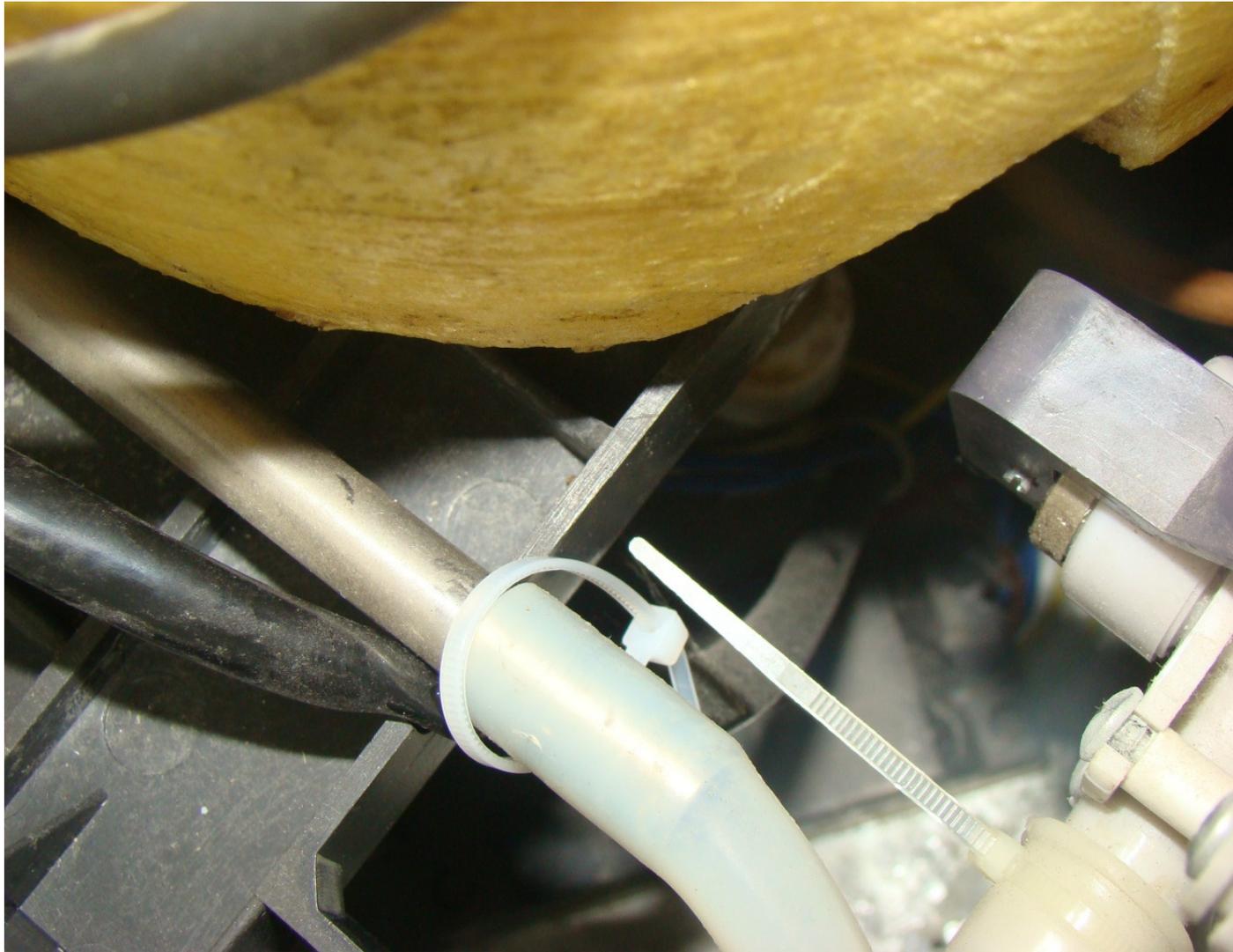
**Make SURE power is turned off  
AND unplugged**



**Take careful note if you hear a click when pushed.**  
If you do, it means the hot trip did go off, and it should now be reset.  
If not, the problem is somewhere else.



**Place a tie-back on the metal pipe section**



**Slip back rubber pipe onto metal pipe (this can be tricky, need to twist and turn the pipe the get it on far enough.  
Tighten the tie-back once in place**

# Close up in reverse order





**Fill up with water but  
DO NOT turn on until  
you have a steady flow  
of water from hot tap.**



**If the water is still not heating up, it's most likely the kettle element that has burned out, and entire kettle will need to be replaced.**

**A trained Awesome Water Operator would need to attend to this repair.**